



# Blaise 5



## Blaise 5's CMA



October 2021

# Combining Blaise 5 Apps with CMA



## Online and Offline Data Collection

Although today's field workers need to conduct interviews on mobile devices, connectivity is often unreliable. Tablets as interviewing devices complicate having a standing internet connection, but Blaise 5 offers the ideal solution: Native apps for data collection with or without internet.

The Blaise 5 apps are data entry programmes (DEP) for Windows, iOS and Android that allow your field workers to collect data without using a browser. You can set up your survey in different run modes such as Disconnected mode, where interviewers run a survey offline and upload their collected data once they have an internet connection. The data on interviewing devices are always safe from loss and can be fully encrypted.

## Case Management for Field Workers

Blaise 5 is shipped with a case management application called CMA. With CMA, your field workers run multiple surveys on their device. They can download their entire workload and automatically synchronise all surveys at once. CMA provides them a clear overview of all their assigned cases, so they can quickly review their workload by survey, case status, or a case filter.

The intuitive interface offers different actions for your field workers to start an interview and view, edit, or add attempts. Making notes or editing the contact information of a case is just as intuitive.

CMA runs on the Blaise 5 apps with Blaise 5.7.3 and higher. Each field worker has individual login data that gives them access to their assigned cases. Three databases store data about their cases, interview attempts, and interactions within the app, providing you with detailed information of an interviewer's cases and interviews.

## Full Customisation

Blaise 5 apps are customisable and CMA comes with a resource database. This means your data entry programmes (DEP) can have the same look and feel as your institute's house style. Because the DEPs can run Manipula Dialogs, special Blaise applications, you can easily extend an app's functionality to suit your institute's needs.

CMA's sources are shipped with Blaise 5, so you can change or enhance your case management with additional actions for your interviewers. If your interviewers speak different languages, CMA comes with an interface to add your translations.



[Watch the Blaise 5 apps and CMA in action.](#)



A video tutorial on our [YouTube Channel Blaise CBS](#) shows you how to set up the Blaise 5 apps and CMA.

If you would like more information, please contact Team Blaise and check [www.blaise.com](http://www.blaise.com) for updates.

#### About Blaise®

Blaise® is a survey software platform for data collection and survey processing designed to handle government and scientific surveys. Stationed at Statistics Netherlands' (CBS) offices in Heerlen, a team of dedicated software engineers and survey specialists make up the heart of Team Blaise. Together with CBS's methodologists, data analysts, questionnaire developers and survey managers, they continuously work on innovating Blaise while supporting their user community.

#### For more information

World-wide (except North,  
South and Central America):



CBS – Blaise  
P.O. Box 4481  
6401 CZ Heerlen, The Netherlands  
Phone: +31 45 570 60 00  
E-Mail: [Blaise@cbs.nl](mailto:Blaise@cbs.nl)  
Internet: [www.blaise.com](http://www.blaise.com)

For North, South and Central America:



Westat, RA-1394  
1600 Research Blvd.  
Rockville, MD 20850  
Phone: +1 301 315 5959  
E-Mail: [Blaise@westat.com](mailto:Blaise@westat.com)  
Internet: [www.westat.com/blaise](http://www.westat.com/blaise)

## Gaining deeper understanding